#### **NISTS 2022**

#### FROM MOMENT TO MOVEMENT: SHAPING THE FUTURE OF TRANSFER FEBRUARY 2-4 | ST. LOUIS • FEBRUARY 23-24 | VIRTUAL

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Educational Session

2347 - Telling the Student Story: Digital Media Kits, Video and More that Get the Word Out about Student Experience Partnerships and Collaboration, Transition Programs and Services

It's no secret that students' stories deliver the greatest power to your community relations, but many struggle with how to leverage them. Learn some of the best strategies to collect, craft, and tell transfer student success stories before, during and after transfer. Discover practical ways to do so within a busy workload.

**Ebony Horton**, Communications Specialist

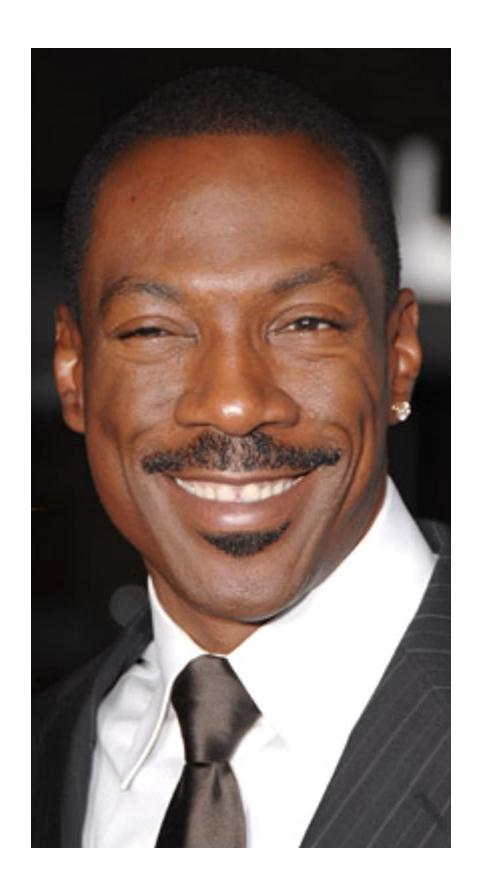
Alabama Community College System

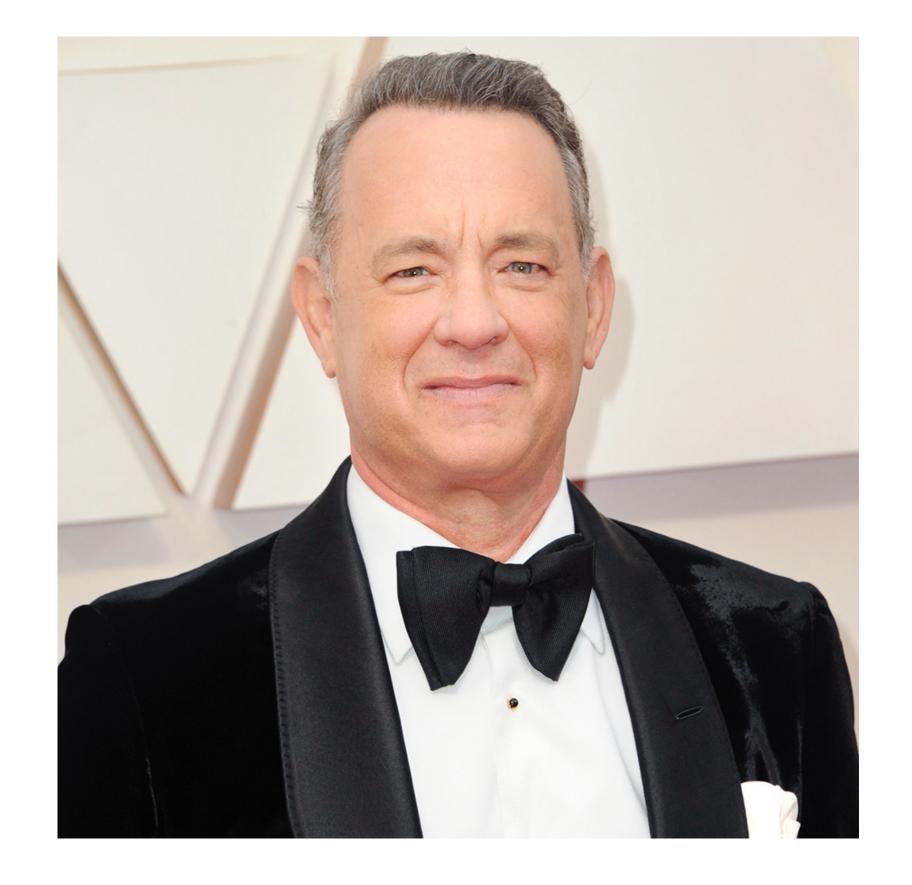
# Telling the Student Story: Digital Media Kits, Video and More that Get the Word Out About the Student Experience

# Ebony Horton, M.S.

Communications Specialist Alabama Community College System Past Life: Newspaper Reporter

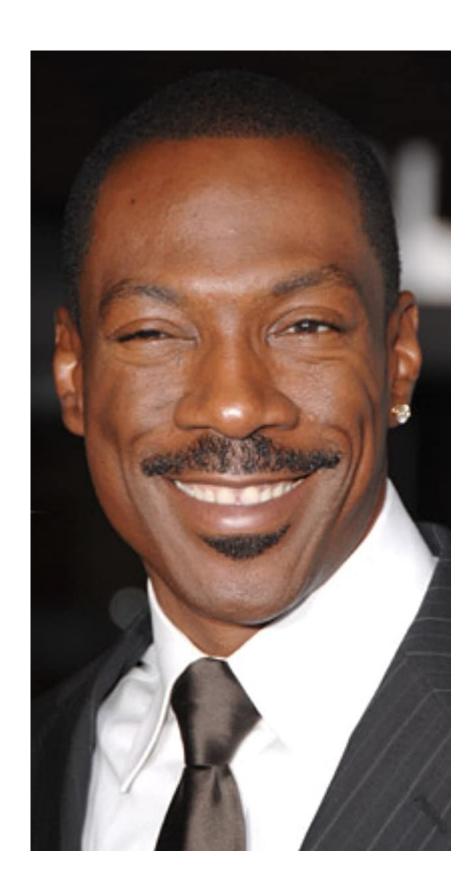




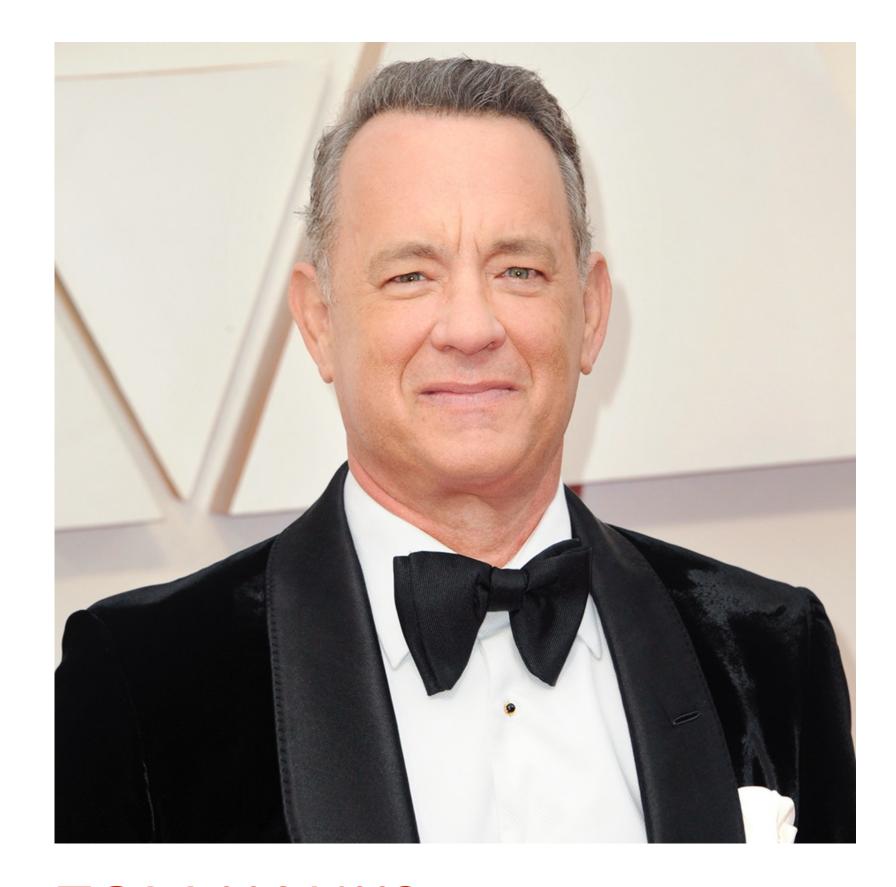




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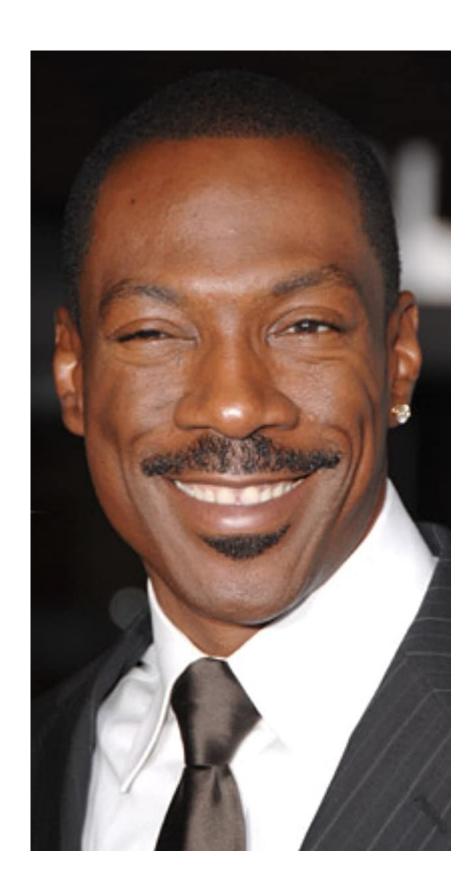
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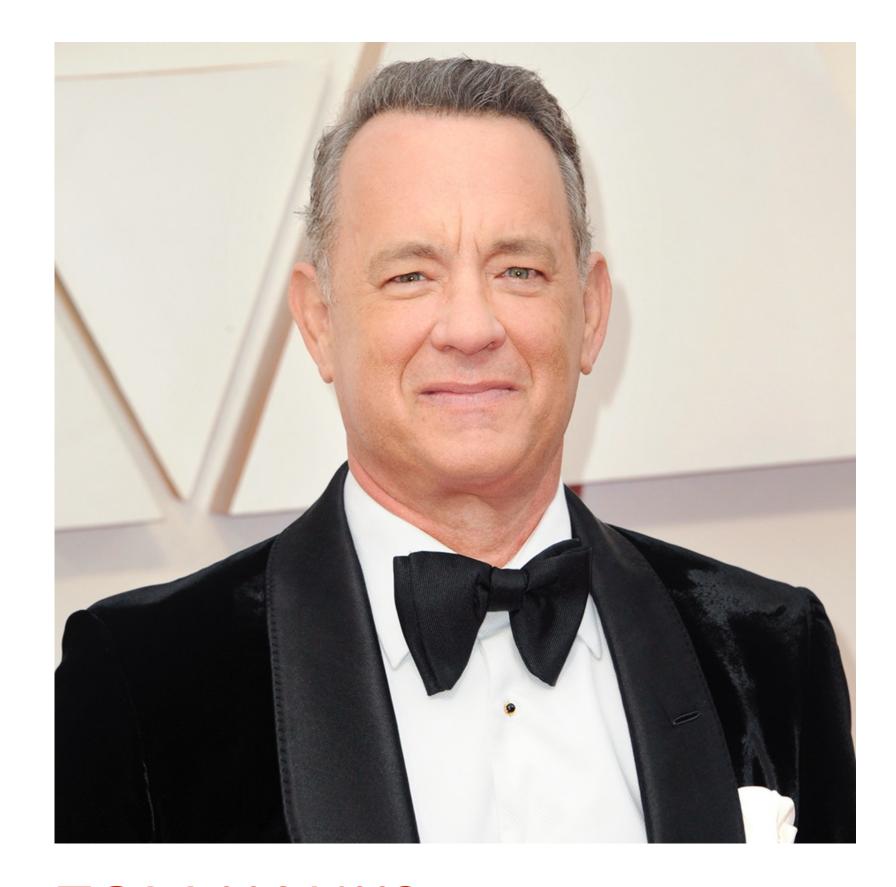
TOM HANKS
CHABOT COLLEGE



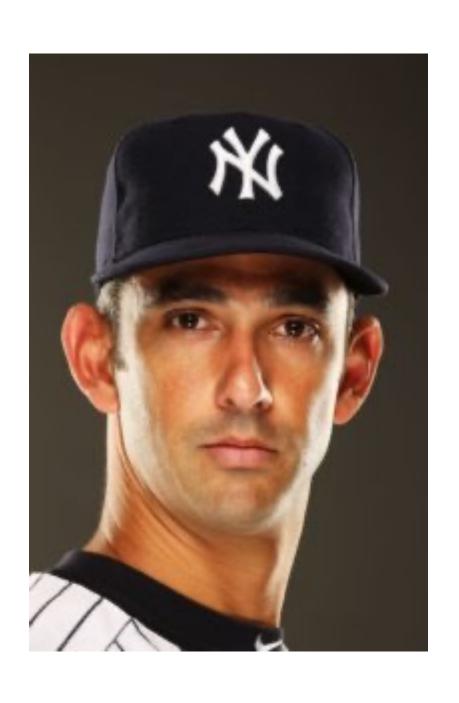
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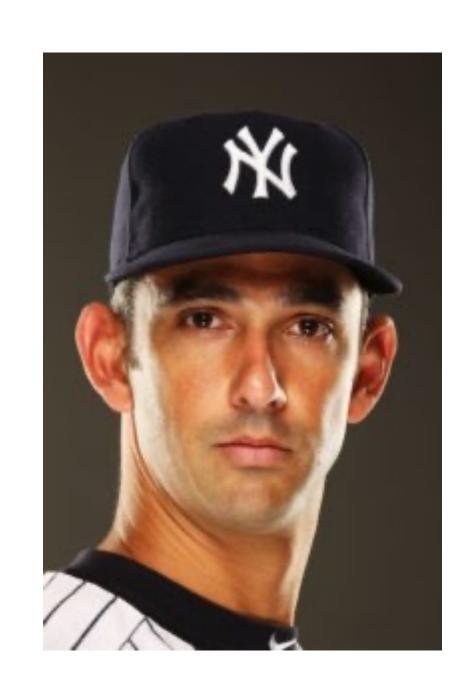
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JORGE POSADA
CALHOUN CC



DEONTAY WILDER
SHELTON STATE CC



KEITH RICHARDS

JEFF STATE CC

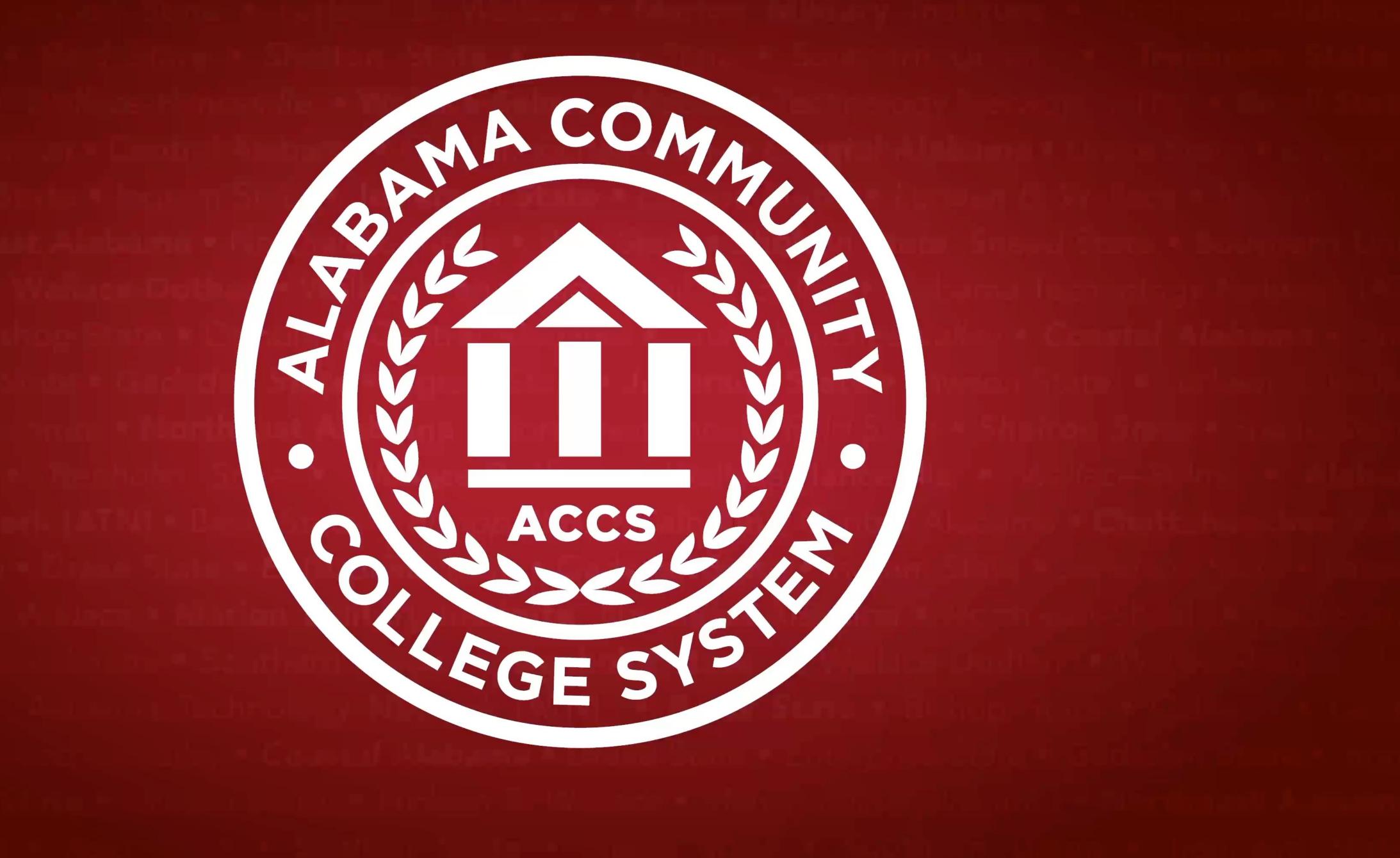


JIMI WESTBROOK
WALLACE STATE CC

# So, what makes a good story?

Let's be honest...

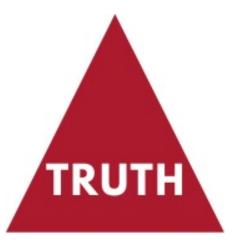






- 1 Makeup of a Good Story
- 2 What Story to Tell
- 3 Where to Tell It
- 4 Goals
- The Grand Execution
- Branding and Consistency
- 7 Top Tools
- 8 Takeaways

# WHAT'S 'IN' A GOOD STORY?



**EMOTION** 

**CALL TO ACTION** 

BEGINNING, MIDDLE AND END

**OPPORTUNITY** 



Soap box: Pat Schmidt

# WHEN YOU TELL YOUR OWN STORY, YOU GET TO CONTROL THE NARRATIVE AND CREATE YOUR IDENTITY

# WHY WE DO WHAT WE DO

"I grew up in a very rural community. Trenholm helped me grow and step out of my box. I already have a scholarship to transfer to AUM." -Jescyka Parker, All-Alabama Academic Team #TrenholmGrad #ACCSuccess #2to4Transfer

"I was very much 'outside of the group' in high school but when I came to Coastal, it felt like a family. I am glad I've had the community college experience."



"Attending Coastal has been lifechanging. To have all the people I've met and all the advisors I've connected with, it helps in more ways than you #CoastalGrad know..."

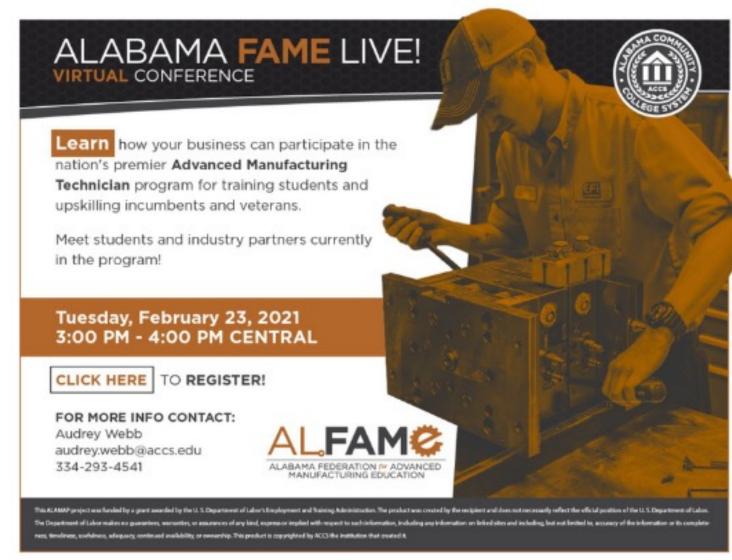


#ACCSuccess

# WHAT STORY TO TELL















# TOOL | SUCCESS STORIES

- Create a 'day in the life' video of a transfer student(s) who can be a face to the challenges and rewards.
- Take an honest approach. Your star student isn't always the one with the highest GPA.

- Talk to the families (parents if younger students and children/spouses of others). Students want 'real' pictures.
- Highlight programs and scholarship opportunities for students to consider.
- Highlight services, resources or agreements, tools or directories that were used.

### WHERE TO TELL THE STORY



RADIO, PRINT (NEWSPAPER/MAGAZINE), TV AND OTHER PAID MEDIA ASIDE FROM SOCIAL MEDIA



INTERNAL MEDIA (WEBSITE, PARENT APPS, GOOGLE CLASSROOM, NEWSLETTER, STAKEHOLDER TOUCHPOINTS, ETC.)



# GOALS



Accurately illustrate your WHY for telling the story in the first place.



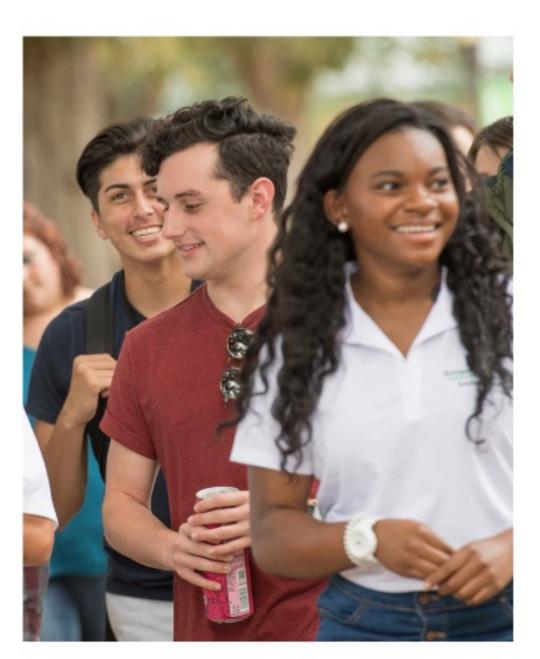


Determine how/where you want to promote the story.



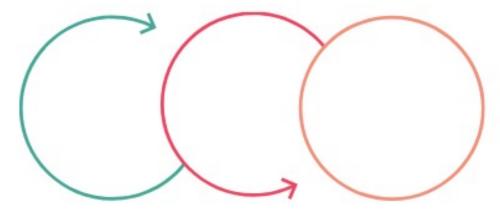


Keep your audience in mind.





Determine the consistency of similar stories.





## Factors in the Grand

## **EXECUTION**

#### WHO'S GOING TO SEE THIS?

Community
Workforce
Other Students
Faculty/Staff

#### WHO NEEDS TO BE FEATURED?

Students
Faculty/Staff
Community Partners
Families or Groups
WHAT NEEDS TO BE ASKED OR SAID?
WWWWWH
Release/Waivers
Goals

Branding

Consistency

# Generational Tendencies

- Gen X and Millennials: Tutorials and How-To Marketing Videos (Registration, FAFSA)
- Gen Z: Haul videos: influencers 8 seconds is magic number. (What's in the lede?)
- Varied groups: Explainer videos can portray buyer persona as a character; "drives identification, engagement and brand trust as a consequence" (Student/work experiences, 'why' the school inspires)
- Understand internal generational standards to better inform stakeholders (convince the "back in my day"ers (faculty/staff features)

### **VIDEO RELEASES**



#### Standard Florida State College at Jacksonville Photography/Video Release

	☐ For an adult	☐ For a minor u	nder the age of 18
with permission and authority	of FSCJ, of all phot may be included, fo	ographs, videotapor or all purposes, in a	e at Jacksonville (FSCJ), and those acting e, or other images or recordings that FSC any and all media including the Internet, trade.
I am fully aware that my liken FSCJ, and individuals outside o			to students, parents, faculty or staff of
I hereby waive any right to in copy or printed matter, in whice			or other content, including advertising
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Parent/legal guardian warrants and repre legal capacity to consent to the shoot and		ull	

\*18 and younger require parent signature

☐ For an adult ☐ For a minor under the age of 18

I, the undersigned, hereby consent to the use by ORGANIZATION at SCHOOL and those acting with permission and authority of SCHOOL, of all photographs, videotape, or other images or recordings that SCHOOL has taken of me or in which I may be included, for all purposes, in any and all media including the Internet, without limitation, including promotion, solicitation, advertising or trade.

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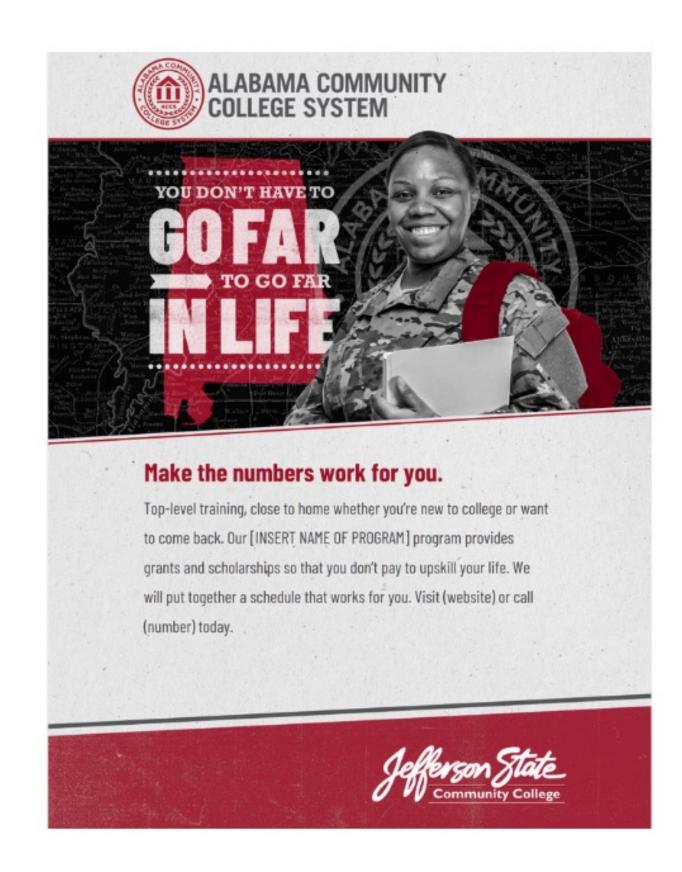
# **BRANDING AND CONSISTENCY**





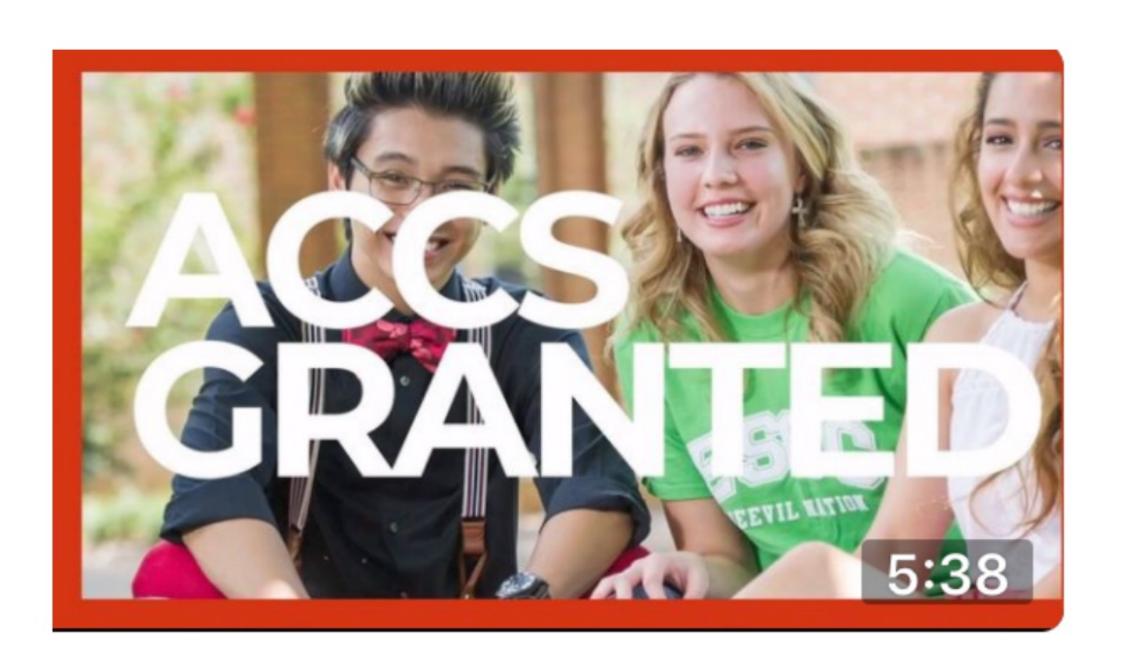






# BRANDING AND CONSISTENCY...THEMES





## **BRANDING AND CONSISTENCY...TOOLKITS**



Non-TraditionalFlyerB-1.pdf



Non-TraditionalFlyerB-2.pdf



Non-TraditionalFlyerB-3.pdf



Non-TraditionalFlyerB-4.pdf



Non-TraditionalFlyerB-5.pdf







RTW-FillableFlyer1.pdf



RTW-FillableFlyer2.pdf



RTW-FillableFlyer3.pdf



RTW-FillableFlyer4.pdf



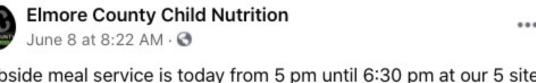
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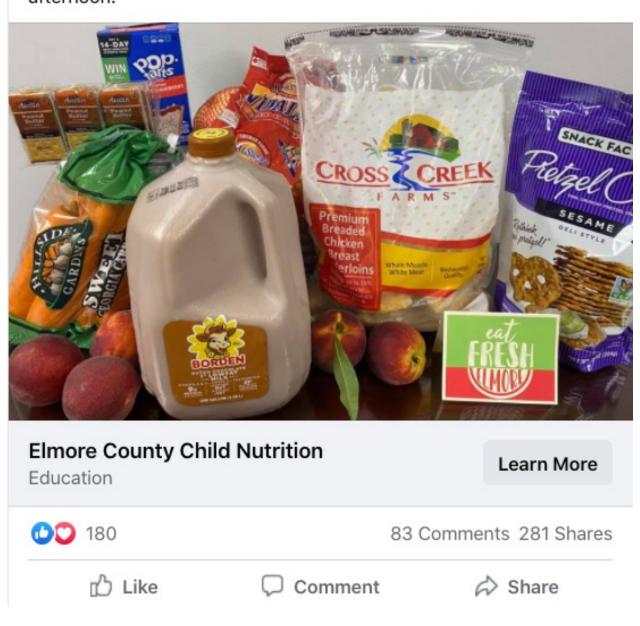


#### YOU CAN CROSSPOST **AND USE STORIES IN MULTIPLE WAYS**

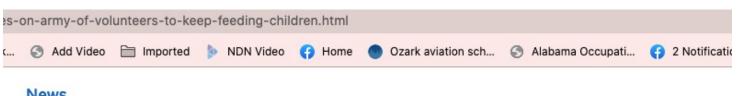
#### THIS STORY WAS FIRST **USED IN SOCIAL MEDIA AND A 'REMIND' POST**



Curbside meal service is today from 5 pm until 6:30 pm at our 5 sites (Coosada Elementary, Eclectic Middle, Holtville Middle, Redland Elementary and Wetumpka Middle). Today's meal options are great....2 lbs breaded chicken tenders, pretzel crips, PB crackers, pop tarts, peaches, carrots, vidalia onions and milk. See you this afternoon!



#### ...THEN, IT WAS **TURNED INTO A NEWS STORY**



#### News

#### One Alabama county relies on army of volunteers to keep feeding children

205.638 Psychiatric Intak

PIRC is NOT a crisis or suic

Updated Apr 15, 2020; Posted Apr 15, 2020











By Trisha Powell Crain | tcrain@al.com

# DON'T FORGET ABOUT PRINT

# **EB'S TOP TOOLS**

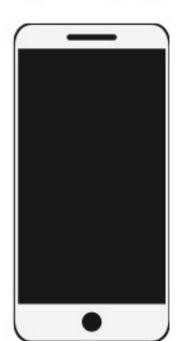
#### **DESIGN**





#### **VIDEO/PHOTOS**





#### **ORGANIZATION/TIME MANAGEMENT**































1. Make Time to Learn
More About Your Students.
Then, find someone who
can help tell their stories.

The Washington Post

# He opted to skip graduation and work a shift at Waffle House. His boss was not having it: 'I was going to get him there no...



So he opted to go to Waffle House instead, in the hope that he would still be ...
A student was barred from graduation for wearing the wrong shoes. ... Before, college wasn't in the cards for Harrison because of the cost, he said.

1 day ago



## UCSD student honors farm-worker parents with photos in field



Graduating senior honors farm-worker parents with special photos ... has been working in the fields with her parents, both immigrants from ...

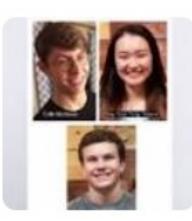
17 hours ago



#### Three seniors in Hamilton County Schools earn a perfect ...

A student's composite score is the average of their scores on the four sections test. The ACT is a curriculum-based achievement exam that ...





2. Have at least three touch points per story: Whether newspaper article, Dojo and video, or news station, radio and newsletter, etc., think of at least three places a student story can go.





















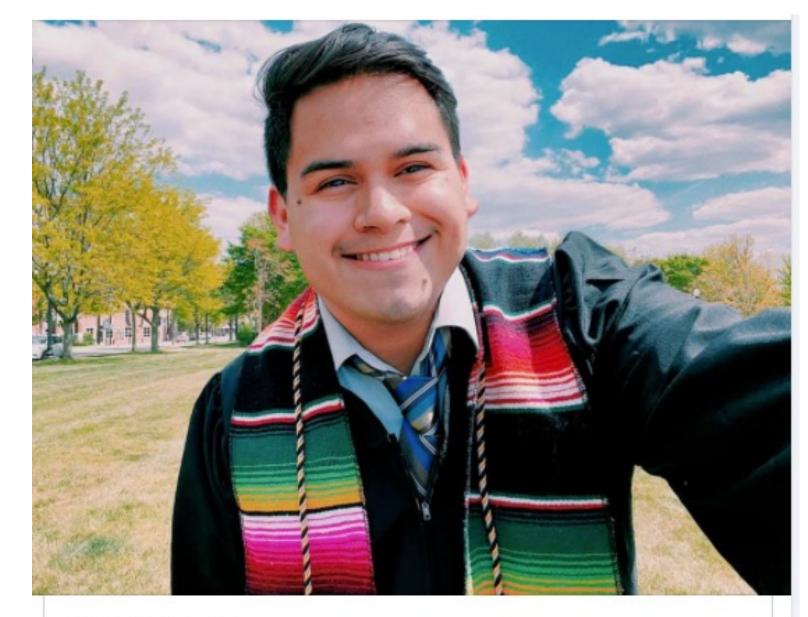
3. Get the student involved in the advertisements: Particularly with social media, encourage the students to share whatever is posted about them to their followers.

LOCAL NEWS

# Jacqulyn Ketchum named new director at Troy's Coleman Center on Dothan campus

By Clif Lusk Troy University

Longtime Dothan educator Jacqulyn Ketchum has been named director of Troy University's Coleman Center for Early Learning and Family Enrichment.



#### Ismael Cordová

May 14 at 7:08 PM · 3

One day, I went to class wearing my fast food uniform because I had worked a shift prior to class and was scheduled to work immediately afterwards. On that day,... See More

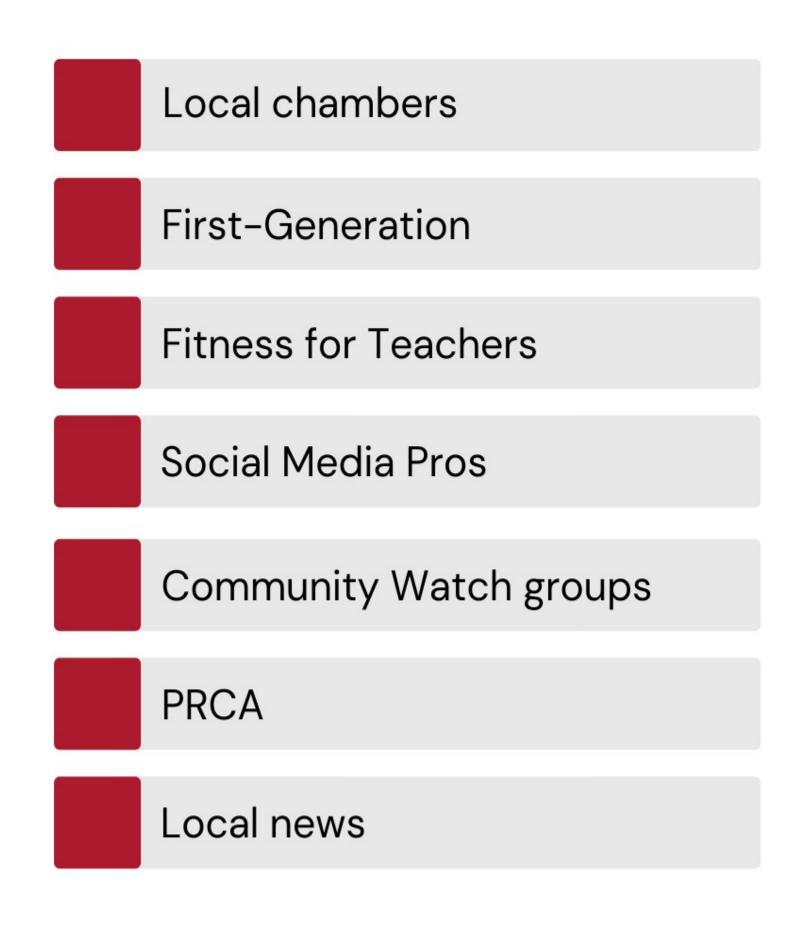
**OO** 228

18 Comments



4. Represent yourself well. Build a standard toolkit and brands style guide: This grants easy access to all and also makes you look good – or at least consistent.

5. Join organizations or groups (even social media groups) to find ideas on the latest trends: And, find some friends in the press ©



# QUESTIONS?



## E: ebony.horton@accs.edu

C: 334.237.3842

0:334.293.4655



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